



Terms of Use

Rethink Places is dedicated to fostering a safe and supportive network for all its members. Our community guidelines are designed to encourage respectful and responsible behaviour while using the platform. By following these guidelines, you help create a space where everyone feels comfortable, heard and welcome.

Our purpose

Our purpose is to bring people together to create positive change in housing and placemaking.

Placemaking is a collaborative process that strengthens the connection between people and the places they share, aiming to create spaces and communities that promote health, happiness and wellbeing.

Rethink Places helps this happen by creating a welcoming and supportive digital community for people who care about creating better homes and places. It enables people from different backgrounds and with varied experiences to connect and collaborate in a safe space, free from professional and social barriers. It encourages people to think differently, learn from each other's experiences, and co-create innovative solutions to the problems we share to make lasting, positive change.

Respectful and courteous behavior

Rethink Places is designed to be a welcoming and inclusive community for everyone with an interest in creating better homes and places.

As a member of the Rethink Places community, you are responsible for behaving in a respectful way in your interactions with others. We ask that you treat your fellow community members with kindness, empathy and courtesy and ensure that your content is appropriate for all audiences.

To build a positive and productive community, we welcome diverse ways of thinking, views and experiences. We encourage constructive feedback and promote healthy discussion among members.

Any critique should be about ideas, not individuals. We will not tolerate posts that are:

- Illegal.
- Explicit.
- False or intentionally misleading.
- Racist, sexist, homophobic, or otherwise discriminatory.
- Abusive, insulting or make other members feel threatened or uncomfortable.
- Deliberately antagonistic or designed to provoke conflict or tensions within the community. This includes belittling or bullying behaviour.
- Intended to shut down, alienate or isolate other members.
- Overtly party political or ideological.
- Designed to promote or advertise commercial products or services or for personal financial gain, including spam*.

*To ensure that the community remains a supportive and respectful environment, we consider the following actions to be spam:

- Using likes, comments, private messaging, or other social features to draw attention to your profile in a disingenuous way.
- Misusing community features and functionality for personal gain or in a way that is not in line with the core purpose of Rethink Places.
- Leaving irrelevant comments to draw attention to your account.
- Posting content that explicitly promotes a product or service.
- Posting the same question in multiple locations before anyone has the opportunity to reply.

By using community features responsibly and avoiding spamming, we can create a positive and supportive environment where members can engage with one another meaningfully.

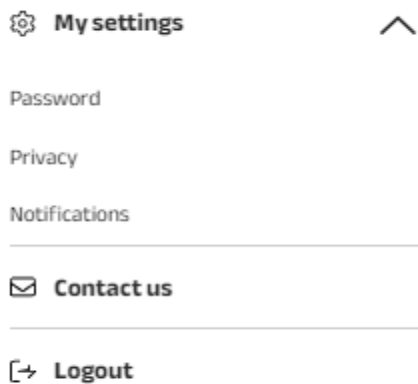
Protecting my privacy in the community

As a member of Rethink Places, we ask that you understand that protecting your privacy is your responsibility. Please ensure that the information you share with the community is what you are comfortable with sharing, including your profile information.

To safeguard your personal information, please:

- Be mindful of the information you share in public forums.
- Use discretion when sharing personal details, such as your email address or phone number.
- Take advantage of the privacy settings available to you and adjust them as needed to control who can see your information.

By taking personal responsibility for your privacy, you can confidently participate in the community and ensure that your information is secure. While the Community Manager takes security measures to protect the community, you must also play an active role in protecting yourself. We also request that you protect the privacy of others by not sharing their personal data, such as their name, address, contact details or social media profiles or images in public posts and without their fully informed consent. At any time, you can manage your privacy settings, which include the option to receive direct messages, under settings:



We collect and use your data to enhance your experience within our community, ensuring that our services are tailored to meet your needs. By understanding your preferences, profile information and interactions, we can create a more personalised and inclusive environment where everyone feels valued and respected. Data collected for reporting purposes complies with all relevant data protection regulations. Please see our Privacy Notice for more information.

Intentional contributions

To make the most of your experience in the Rethink Places community, we encourage you to be intentional about your contributions. Engage in conversations and groups that align with your interests and participate meaningfully. Also understand that you will most

benefit from the community when also contributing to it by answering questions, sharing experiences and ideas and participating in events.

Responsible use of community features

Our community includes many features to help community members interact with one another, including private messaging. We ask that members use these tools responsibly and refrain from spamming or sending direct messages that are or could be perceived by the recipient to be:

- Illegal.
- Explicit.
- Racist, sexist, homophobic, or otherwise discriminatory.
- Abusive, insulting or make others feel threatened or uncomfortable.
- Unwanted approaches or attention.
- Deliberately antagonistic or designed to provoke conflict or tensions within the community. This includes belittling or bullying behaviour.

Reporting community violations

We are committed to maintaining a safe, respectful and inclusive community for all members. If you see a post or comment that violates our community guidelines, we encourage you to report it.

To report a violation, please follow these steps:

- Click on the 'Report this content' option, which can be found by clicking on the three dots at the top right of the post or comment in question.
- Provide a brief description of the issue, along with any relevant details or evidence.

The Community Manager will review the report and take appropriate action, which may include removing the offending content or removing the member responsible by following these steps:

Stage One: The community Manager will issue a initial warning to the member, explaining the guideline violation and why the behaviour is unacceptable. Guidance will be provided on how to avoid future violations.

Stage Two: The Community Manager will issue a second warning and temporarily restrict certain community privileges (e.g., posting, commenting) for a specified period.

Stage Three: The Community Manager will implement a longer restriction period or consider permanent removal from the community.

This process ensures that all members understand the consequences of violating community guidelines and helps maintain a respectful and supportive online environment.

Please note that Rethink Places reserves the right to remove posts or accounts that are detrimental to the community without warning.

Where to get more information

If you have any additional questions or concerns, please contact Rethink Places Community Manager on RethinkPlaces@Magna.org.uk for assistance. By working together, we can maintain a safe and supportive community environment for all members.