

Cookies Policy

(Last revised on 31st August 2017)

This Cookies Policy applies to the Temenos Learning Community website <https://tlc.temenos.com/> (the "Portal") which is run by Temenos Headquarters SA ("Temenos"), a company registered in Switzerland under company number CH-660.0.327.994-5 and our registered office is at 2 Rue de L'Ecole-de-Chimie, 1205 Geneva, Switzerland.

This Cookies Policy explains how we use cookies and other similar technologies to collect information about the way you use the Portal.

What are cookies?

Cookies are small, often encrypted, text files that are used by websites to perform certain functions.

How do we use cookies?

Information supplied to us using cookies helps us to analyse the profile of our visitors and provide you with a better online experience.

We use cookies to track how you use our Portal by providing usage statistics. Cookies are also used to serve ads to you based upon your browsing history and previous visits to the Portal.

Whilst this information on its own does not usually constitute your personal information (see our [Privacy Policy](#) for further detail on how we process such information in this regard), we may combine the information we collect by cookies with your personal information that we have collected from you in order to learn more about how you use the Portal and to improve our services.

A full list of cookies and how we use them can be found below in the section "Cookies we use".

How to control and delete cookies

Cookies can be controlled, blocked or restricted through your browser settings. Information on how to do this can be found within the Help section of your browser. All cookies are browser specific. Therefore, if you use multiple browsers or devices to access websites, you will need to manage your cookie preferences across all of these elements.

There are also several online resources that can give you more information on cookies and how you can control them within a variety of different web browsers. You can visit either <http://www.aboutcookies.org> or <http://www.allaboutcookies.org> for more information.

If you are using a mobile device to access the Portals, you will need to refer to your handset instruction manual or other help/settings resource in order to find out how you can control cookies on your particular device.

Please note: if you restrict cookies, you may experience a loss of functionality while on the Portal.

Cookies we use

We use both **session cookies** (which expire once you close your web browser) and **persistent cookies** (which stay on your device until you delete them).

We use cookies into the following reasons:

- **Strictly necessary:** these cookies are strictly necessary for the Portals to work properly. They are needed to allow you to move around the Portals and use our features.
- **Functionality:** these cookies enable technical performance of our Sites and allow us to 'remember' the choices you make and your preferences.
- **Performance/Analytical:** these cookies allow us to collect certain information about how you navigate the Portals. They help us to understand which parts of our Sites are interesting to you and which are not as well as what we can do to improve them.

This table below explains the cookies we use and why:

Cookie	Purpose
addevent_track_cookie	Allows the user to add an event to their calendar
alumni_connect_session	Keeps the user signed into the system without the need to log out and back in again.
user_id	Identifies the user connected
visitor_id	Identifies whether it is the user's first connection
_stripe_mid, _stripe_sid	For the online payment
remember_user_token	Identifies the user as they connect and send them to their correct profile
admin_id	Identifies the administrator
search_path	Used for the user search
intercom-id-qvr789d3	Provides the chat facility within Hivebrite to be able to log questions
_gat_hivebriteTracker _gid _ga	For tracking the traffic
Last linkedin synchronization date	Asks the user to synchronize their LinkedIn profile

Cookies set by third party sites

To enhance our content and to deliver a more enriching online experience for our users, we sometimes embed images and videos from other websites on the Portal.

We currently use and may in future use content from sites such as Facebook, LinkedIn and Twitter. You may be presented with cookies from these third party websites. Please note that we do not control the dissemination of these cookies and you should consult the relevant third party website for information on how these cookies are used and how you can control them.

Sandbox

As a security measure, we have SWITCHED ON the PROTOCOL function. This means, whenever the user logs in and does any changes/updates/modification/inputs in the system, it will be logged. This is to ensure that we have a proof of any changes done by the user in our sandbox.

Social Sharing

We may also embed social sharing icons throughout our websites. These sharing options are designed to enable users to easily share our content with their friends using a variety of different social networks. These social sharing sites may set a cookie when you are logged into their service. Please note that we do not control the dissemination of these cookies and you should consult the relevant third party website for information on how these cookies are used and how you can control them.

Updates to this Cookies Policy

This Cookies Policy may be updated regularly as and when new cookies are implemented, or existing cookies removed. If necessary, we will draw the changes to your attention when you next visit the Portal.

We may also update this Cookies Policy based upon cookie best practices and both UK, Switzerland and EU legal requirements.

You are encouraged to check back here in order to keep up-to-date with the latest version of this Cookies Policy.