

Temenos Learning Community Privacy Policy (Last revised on 21st July 2017)

This Privacy Policy applies to the Temenos Learning Community (the "Portal") which is run by Temenos Headquarters SA ("Temenos"), a company registered in Switzerland under company number CH-660.0.327.994-5 and our registered office is at 2 Rue de L'Ecole-de-Chimie, 1205 Geneva, Switzerland.

This Privacy Policy ("Policy") explains how Temenos collects, uses and discloses personal information about you when you visit the Portal and when you contact Temenos, whether by e-mail, post or telephone using the contact options on the Portal. The information you provide to us through the Portal will initially be collected by Temenos but may then be shared with certain affiliates of Temenos and other suppliers (the "Partners"). All references to "Temenos", "we" and "our" in this Policy therefore include the Partners, unless distinguished in the text. Depending upon your relationship with Temenos, we may separately provide you with further details about our use of your personal information.

What type of information does Temenos collect and why?

When you visit our Portal, we may automatically collect standard internet and website log information and details of patterns about how Portal visitors behave. The information we may collect includes information about your Internet service provider, your operating system, browser type, domain name, the Internet protocol (IP) address of your computer (or other electronic Internet-enabled device), your access times, the Portal that referred you to us, the Web pages you request and the date and time of those requests. This may allow us to find out which parts of the Portal are popular or need changing.

Our collection of Portal use information may also involve the use of cookies and Web beacons. Please see our Cookies Policy for more information.

The Portal allows you to interact with Temenos and other users of the Portal in many ways, including creating a user account allowing you to create posts, interact more readily with available content, other users and carry out online training and examinations.

If you want to register an account with us you will need to provide us with some additional personal information so that we can ensure the information provided to you is relevant and to be certain that we are placing any new information you create as a user of the Portal in the appropriate category. If you do choose to create an account or otherwise to provide us with your personal information, we will collect that information for our own use and for the purposes described in this Policy.

What type of personal information does Temenos collect?

Where you choose to provide personal details to us, we and our Partners may collect the following personal information from you:

- your full name;
- your mobile phone number;
- your landline phone number;
- your country of residence;
- your address;
- your date of birth;
- your place of birth;
- your nationality;

- your membership type;
- your professional e-mail address;
- your e-mail address and password;
- your credit/debit card details;
- your education
- your training record;
- your employer;
- your job title;
- results of any exams you have taken and any awards/certificates you receive;
- any information you voluntarily provide through your Portal account such as your posts in our online community or your check in to a location;
- your location when accessing the Portal;
- details of the sector in which you currently work;
- your CV should you choose to upload it;
- your contact and marketing preferences;
- if you take a survey or interact with us in various other ways - demographics information and information about subjects that may interest you;
- information you voluntarily submit to us (including through the Portal) from time to time as part of user generated content (or through other means);
- information necessary for legal compliance; and/or
- information you choose to share with the Portal through your LinkedIn, Facebook, Twitter account (or other social media outlets where similarly accessed through the Portal).

This information will be collected primarily from you as information voluntarily provided to us, but we may also collect it where lawful to do so from (and combine it with information from) public sources, third party service providers, individuals who you have indicated have agreed for you to provide their personal information, government, tax or law enforcement agencies and other third parties. We may also collect personal information about you from your use of other Temenos websites or services.

How does Temenos use information about you?

Temenos may use information about you for purposes described in this Policy or as otherwise disclosed to you on our Portal or with our services. For example, we may use information about you for the following purposes:

- to respond and/or deal with your request or enquiry;
- to administer the Portal;
- for internal record keeping;
- to provide you with information at your request, or as a result of searches undertaken using the Portal;
- to request your feedback in relation to your use of the Portal
- to keep you informed about the Portal and the content and services and content provided from the Portal;
- to contact you by e-mail for any of the above reasons;
- subject to your consent, to carry out direct marketing and/or e-mail marketing that you have requested;
- where necessary as part of any restructuring of Temenos or sale of Temenos business or assets; and
- for compliance with legal, regulatory and other good governance obligations, including for sanction checking and money laundering compliance obligations.

This list is not intended to be exhaustive and may be updated from time to time as business needs and legal requirements dictate. Some of the personal information that Temenos maintains will be kept in paper files, while other personal information

will be included in computerised files and electronic databases as set out in more detail below.

In most cases, the information Temenos processes about you is required to deal with your enquiry or registration, or required by law, or is necessary for the exercise of Temenos' legitimate business interests and needs.

Temenos may also convert personal information into anonymous data and use it (normally on an aggregated statistical basis) for research and analysis to monitor and improve Portal performance.

Does Temenos share personal information with third parties?

Your personal information will only be made available for the purposes mentioned above (or as otherwise notified to you from time to time) to staff who properly need to know these details for their functions within Temenos. Please note that certain individuals who will see your personal information may not be based at Temenos or in your country (please see below).

We may share personal information within the Partners as needed for reasonable management, analysis, planning and decision making, including in relation to taking decisions regarding the expansion and promotion of the Portal and for use by those companies for the other purposes described in this Policy.

Your personal information may also be made available to third parties (within or outside Temenos) providing relevant services under contract to Temenos, or the Group (see below for further details), such as marketing agencies, auditors and compliance managers, suppliers of functionality used within the Portal and IT hosting and IT maintenance providers . These companies may use information about you to perform their functions on our behalf.

We may disclose specific information upon lawful request by government authorities, law enforcement and regulatory authorities where required or permitted by law and for tax or other purposes. Your personal information may also be made available to third parties or partners, where necessary, as part of any restructuring of Temenos or sale of Temenos's business or assets. Personal information may also be released to external parties in response to legal process, and when required to comply with laws, or to enforce our agreements, corporate policies, and terms of use, or to protect the rights, property or safety of Temenos, our employees, agents, Portal users and others, as well as to parties to whom you authorise Temenos to release your personal information.

The Portal includes links to third party websites and some of your personal information from your browsing session may be transferred to such third party websites (please see our Cookies Policy for more information).

Temenos will not share your personal data with any third parties outside of the Group for marketing purposes.

Will your personal information be transferred abroad?

Some transfers of personal information to third party recipients have been explained above. Individuals within the European Economic Area ("EEA") and Switzerland should be aware that such recipients of their personal information (as set out in this notice), may not be located within the EEA or Switzerland but instead located in countries which do not have equivalent protection for personal

information to that within the EEA or Switzerland. Steps will be taken to protect your personal information in that instance consistent with applicable law.

What choices does Temenos offer you with regard to direct marketing?

Temenos may wish to provide you with information about new products, services, promotions and offers, which may be of interest to you. This communication may occur by e-mail. We will obtain your consent and advise you of how to opt-out of receiving such communications where we are required to do so in accordance with applicable law. You may opt-out of direct marketing activities by contacting us at: tlc@temenos.com

What safeguards are in place to protect your personal information?

While we take efforts to safeguard your personal information which are consistent with relevant laws, the nature of the internet is such that we cannot guarantee absolutely the security of any personal information you disclose online.

What rights do you have to review and amend personal information?

You have the right to review your personal information held by Temenos and have certain inaccurate information about you corrected.

If you wish to do so, or to contact Temenos in respect of its data processing activities, please contact tlc@temenos.com, or write to us at General Counsel, Temenos, 2 Rue de L'Ecole-de-Chimie, 1205 Geneva, Switzerland.

Keeping you informed

We will keep your details on record for so long as you have a registered account with Temenos. If you would like to close or delete your registered account, please do get in touch using the contact details above.

Temenos may keep your details on record for as long as is necessary for the purposes set out above and will then endeavour to delete your details in accordance with data protection and other applicable legislation.

Changes to this Policy

We keep this Policy under regular review. We may change this Policy from time to time by updating this page in order to reflect changes in the law and/or our privacy practices. The date at the top of this Policy will be updated accordingly.

We encourage you to check the date of this Policy when you visit the Portal for any updates or changes. We will notify you of any modified versions of this Policy that might materially affect the way we use or disclose your personal information.

By using our Portal, submitting your personal information to us and/or registering an account, you consent to the use of your personal information (and any sensitive personal information you volunteer) as described in this Policy (as amended from time to time).

This Policy only extends to the Portal and does not, therefore, extend to your use of, provision of data to and/or collection of data on any website not connected to us to which you may link by using the hypertext links within this Portal.

Contact/address details

If you have any questions about this Policy, please contact us at:
tlc@temenos.com, or write to us at General Counsel, Temenos, 2 Rue de L'École-
de-Chimie, 1205 Geneva, Switzerland