

Community Guidelines

Effective: April 29, 2020

These Community Guidelines govern the use of The CTIA Town Square Engagement Platform (“Platform”) and are incorporated by reference into the [Terms of Use](#) and the [Privacy Policy](#). The Community Guidelines constitute a legally binding contract between CTIA-The Wireless Association, our affiliates, and subsidiaries (hereinafter “CTIA” and “us”) and an individual who is approved and registered to use the Platform (hereinafter “Users,” “you,” or “your”). The Platform provides a forum for the discussion and distribution of resources for issues important to Users developing and implementing Smart Cities technologies. As a User of the Platform, you understand and agree to:

- Exercise both common sense and courtesy in all communication transmitted through the Platform;
- Correctly and accurately state and otherwise represent your identity, including but not limited to your name, current position and qualifications, or your affiliation with a person or entity;
- Use the Platform in a professional manner and engage with others in a constructive way;
- When commenting on use cases that are shared on the Platform only use comments to support and congratulate vendors and city stakeholders mentioned in the use case;
- Treat other Users of the Platform with respect;
- Only use the Platform resources and forums for educational and informational purposes;
- Comply with all applicable laws, including, without limitation, privacy laws, intellectual property laws, anti-trust laws, anti-spam laws, export control laws, tax laws, and regulatory requirements when you upload, post, email, transmit or otherwise make available any content or initiate communications; and
- Use the Platform in compliance with the [Terms of Use](#) and the [Privacy Policy](#).

Additionally, you agree that you will not:

- Upload, post, email, transmit, or otherwise make available any content that is:
 - Intended to direct Users to resources not contained within the Platform;
 - Confidential, proprietary, or contains sensitive business or other sensitive information;
 - Unlawful, libelous, abusive, obscene, sexually explicit, violent, discriminatory, inappropriate, inaccurate, irrelevant, or otherwise objectionable;
 - Promoting hatred toward groups of people based on their race, ethnic origin, nationality, religion, disability, gender, age, veteran status, sexual orientation, gender identity, or affiliation with any other protected group; and
 - Unsolicited advertising, including but not limited to commercial messages, promotions, and advertisements or any other form of solicitation unauthorized by us.
- Do the following when commenting on use cases that are shared on the Platform:
 - Promote technologies, use cases, vendors, companies, services, or municipalities not mentioned in the use case being commented on; or
 - Insult, critique, or disparage stakeholders.
- Add content that is not intended for, or is inaccurate for, a designated field (e.g. submitting a telephone number in the “title” or any other field, or including telephone numbers, email addresses, street addresses or any personally identifiable information for which there is not a field provided);
- Use or attempt to use any User account other than your own;

- Attempt to gain access or assist others in gaining access to areas of the Platform that you are not authorized to access;
- Manipulate identifiers in order to disguise the origin of any message or post transmitted through the Platform;
- Remove any copyright, trademark, or other proprietary rights' notices contained on any content;
- Copy or use the information, content, or data of others available on the Platform (except as expressly authorized);
- Monetize the information, content, or data on the Platform whether in connection with a competitive service or to create derivative works of the Platform or any related technology (as determined by us);
- Send spam or other unwelcomed communications to others;
- Use bots or other automated methods to access the Platform, add or download contacts, or send or redirect messages;
- Use manual or automated software, devices, scripts robots, other means or processes to access, "scrape," "crawl," or "spider" the Platform or any related data or information;
- Reverse engineer, decompile, disassemble, decipher or otherwise attempt to derive the source code for the Platform or any related technology, or any part thereof;
- Monitor the Platforms' availability, performance, or functionality for any competitive purpose;
- Access the Platform except through the interfaces expressly provided by us;
- Override any security feature of the Platform; or
- Use the Platform in any manner that violates applicable CTIA intellectual property rights, requirements, policies, procedures, or regulations.

Please note that CTIA does not approve or endorse, in any way, or for any purpose, any content that is uploaded, posted, emailed, transmitted or otherwise made available on the Platform by a User.

CTIA reserves the right, in its sole discretion, to remove any content uploaded, posted, emailed, transmitted or otherwise made available on the Platform by a User that is not consistent with these Community Guidelines, the [Terms of Use](#), the [Privacy Policy](#), or is determined to not be in the best interests of CTIA (as determined in CTIA's sole discretion). Additionally, CTIA may suspend, terminate, or deny access to any User who violates any provisions herein within its sole discretion.